

**UNITED STATES DISTRICT COURT
SOUTHERN DISTRICT OF NEW YORK**

Rita Kohari, John Radolec, and Mohani Jaikaran, individually and as representatives of a class of similarly situated persons, and on behalf of the MetLife 401(k) Plan (f/k/a the Savings and Investment Plan for Employees of Metropolitan Life and Participating Affiliates),

Plaintiffs,

v.

MetLife Group, Inc., Metropolitan Life Insurance Company, the MetLife Group Benefit Plans Investment Advisory Committee, the Employee Benefits Committee of MetLife Group, Inc., and John and Jane Does 1-20,

Defendants.

Case No. 1:21-cv-6146-JHR-KHP

**DECLARATION OF BROCK J. SPECHT IN SUPPORT OF PLAINTIFFS' MOTION
FOR ATTORNEYS' FEES AND COSTS, ADMINISTRATIVE EXPENSES, AND CASE
CONTRIBUTION AWARDS**

I, Brock J. Specht, declare and state as follows:

1. I am a partner at Nichols Kaster, PLLP ("Nichols Kaster"), and am one of the attorneys of record for Plaintiffs in the above captioned action. In its Preliminary Approval Order *ECF No. 127*, the Court appointed Nichols Kaster to serve as Class Counsel on behalf of the Settlement Class. I respectfully submit this declaration in support of the accompanying Motion for Attorneys' Fees and Costs, Administrative Expenses, and Case Contribution Awards.

Professional Overview

2. I am licensed to practice law in the State of Minnesota, and also have been admitted

to practice in several federal district courts and appellate courts across the country. A list of jurisdictions in which I have been admitted is set forth below:

United States Court of Appeals for the Second Circuit
United States Court of Appeals for the Third Circuit
United States Court of Appeals for the Fourth Circuit
United States Court of Appeals for the Eighth Circuit
United States Court of Appeals for the Ninth Circuit
United States District Court for the District of Colorado
United States District Court for the District of Minnesota
United States District Court for the Western District of New York
United States District Court for the District of North Dakota
United States District Court for the Eastern District of Wisconsin
Minnesota Supreme Court

3. I have been actively engaged in the practice of law since 2007 and have been counsel of record for both plaintiffs and defendants in numerous large, complex cases that have resolved through the payments of hundreds of millions of dollars in settlements or awards. For the last several years, the principal types of cases that I have handled at Nichols Kaster are ERISA class actions. I have substantial experience litigating these cases in federal courts across the country and, in connection with those cases, I have been involved in negotiating class action settlements providing for more than \$250 million in available relief to ERISA plan participants. I have been admitted *pro hac vice* in numerous federal courts across the country and have argued before the United States Courts of Appeal for the Second, Eighth, and Ninth Circuits.

4. Along with my partner Paul Lukas, who is also counsel of record in this matter, I am one of the leaders of the ERISA practice group at Nichols Kaster. We have one of the most active and successful plaintiff-side ERISA litigation groups in the country. In addition to the present case, the firm's lawyers (including myself) have been appointed class counsel for litigation and/or settlement purposes in over thirty other class action cases involving retirement plans as set forth below:

- *Andrus v. NY Life Ins. Co.*, No. 1:16-cv-05698 (S.D.N.Y.);
- *Baker v. John Hancock Life Ins. Co. (U.S.A.)*, No. 1:20-cv-10397 (D. Mass.);
- *Beach v. JPMorgan Chase Bank, N.A.*, No. 1:17-cv-00563 (S.D.N.Y.);
- *Berry v. FirstGroup America, Inc.*, No. 1:18-cv-00326 (S.D. Ohio);
- *Bhatia v. McKinsey & Co., Inc.*, No. 1:19-cv-01466 (S.D.N.Y.);
- *Brotherston v. Putnam Investments, LLC*, No. 1:15-cv-13825 (D. Mass.);
- *Carrigan v. Xerox Corp.*, No. 3:21-cv-1085 (D. Conn.);
- *Clark v. Oasis Outsourcing Holdings Inc.*, No. 9:18-cv-81101 (S.D. Fla.);
- *Falberg v. The Goldman Sachs Group, Inc.*, No. 19-cv-9910 (S.D.N.Y.);
- *Goldstein v. Mutual of Am. Life Ins. Co.*, No. 1:22-cv-7862 (S.D.N.Y.);
- *Hill v. Mercy Health Corp.*, No. 3:20-cv-50286 (N.D. Ill.);
- *In re M&T Bank Corp. ERISA Litig.*, No. 1:16-cv-00375 (W.D.N.Y.);
- *Intravaia v. Nat'l Rural Elec. Coop. Assoc.*, No. 1:19-cv-00973 (E.D. Va.);
- *Johnson v. Fujitsu Tech. & Bus. of America, Inc.*, No. 5:15-cv-03698 (N.D. Cal.);
- *Karpik v. Huntington Bancshares Inc.*, No. 2:17-cv-1153 (S.D. Ohio);
- *Kinder v. Koch Indus., Inc.*, No. 1:20-cv-02973 (N.D. Ga.);
- *Kirk v. Ret. Comm. of CHS/Community Health Sys., Inc.*, No. 3:19-cv-00689 (M.D. Tenn.);
- *Larson v. Allina Health Sys.*, No. 0:17-cv-03835 (D. Minn.);
- *Main v. American Airlines, Inc.*, No. 3:16-cv-01033 (N.D. Tex.);
- *Mass v. Regents of the Univ. of California*, No. RG17-879223 (Alameda County Super. Ct.);
- *Moitoso v. FMR LLC*, No. 1:18-cv-12122 (D. Mass.);
- *Moreno v. Deutsche Bank Americas Holding Corp.*, No. 1:15-cv-09936 (S.D.N.Y.);

- *Pecou v. Bessemer Trust Co.*, No. 1:22-cv-01019 (S.D.N.Y.);
- *Reetz v. Lowe's Co.*, No. 5:18-CV-00075 (W.D.N.C.);
- *Rocke v. Allianz Asset Management of America LLC*, (C.D. Cal.);
- *Sims v. BB&T Corp.*, No. 1:15-cv-00732 (M.D.N.C.);
- *Stevens v. SEI Invs. Co.*, No. 2:18-cv-04205 (E.D. Pa.);
- *Toomey v. Demoulas Super Markets, Inc.*, No. 1:19-cv-11633 (D. Mass);
- *Urakhchin v. Allianz Asset Mgmt. of America, L.P.*, No. 8:15-cv-01614 (C.D. Cal.);
- *Velazquez v. Massachusetts Fin. Servs. Co.*, No. 1:17-cv-11249 (D. Mass.); and
- *Wildman v. American Century Servs., LLC*, No. 4:16-cv-00737 (W.D. Mo.).

5. Our firm took the *Putnam*, *American Century*, *Lowe's*, and *University of California* cases to trial. We received final court approval of settlements in *New York Life*, *John Hancock*, *JPMorgan Chase*, *McKinsey & Co.*, *Putnam*, *Oasis Outsourcing*, *Koch*, *M&T*, *Mercy Health*, *National Rural Electric Cooperative Association* (“NRECA”), *Fujitsu*, *Huntington Bank*, *CHS/Community Health Systems*, *Allina*, *American Airlines*, *FMR LLC* (also known as Fidelity), *Deutsche Bank*, *Lowe's* (partial settlement), *BB&T*, *SEI*, *Demoulas Super Markets*, *Urakhchin v. Allianz*, *Massachusetts Financial Services*, *Mutual of America*, and *Bessemer*. We won contested class certification motions in *Goldman Sachs*, *JPMorgan Chase*, *Putnam*, *University of California*, *Deutsche Bank*, *BB&T*, *Urakhchin v. Allianz*, *American Century*, *Waldner v. Natixis Investment Managers, L.P.*, No. 1:21-cv-10273 (D. Mass), and *Klawonn v. Board of Directors for the Motion Picture Industry Pension Plans*, No. 2:20-cv-09194 (C.D. Cal.), and reached stipulations concerning class certification in our cases with *John Hancock*, *FirstGroup*, *Fidelity*, *Lowe's*, and *Massachusetts Financial Services*. In addition to the instant action, we also defeated motions to dismiss in many of these cases in whole or in part, including *John Hancock*, *JPMorgan Chase*,

*Putnam, M&T, NRECA, Fujitsu, Goldman Sachs, FirstGroup, Huntington Bank, American Airlines, University of California, Deutsche Bank, Lowe's, BB&T, Demoulas Super Markets, Allianz, Massachusetts Financial Services, and American Century, as well as in Morin v. Essentia Health, 2017 WL 4083133 (D. Minn. Sept. 14, 2017), report and recommendation affirmed, 2017 WL 4876281 (D. Minn. Oct. 27, 2017), Nelsen v. Principal Global Investors Trust Company, 362 F. Supp. 3d 627 (S.D. Iowa 2019), Davis v. Stadion Money Management, 2020 WL 1248580 (D. Neb. March 16, 2020), Falberg v. The Goldman Sachs Group, 2020 WL 3893285 (S.D.N.Y. July 9, 2020), McGinnes v. FirstGroup America, Inc., No. 1:18-cv-00326, ECF No. 59 (S.D. Ohio March 18, 2021), Stark v. Keycorp, No. 1:20-cv-01254, ECF No. 24 (N.D. Ohio May 4, 2021), Klawonn v. Bd. of Directors for the Motion Picture Indus. Pension Plans, No. CV-20-9194-DMG (JEMx), 2022 WL 17224708, at *1 (C.D. Cal. Sept. 27, 2022), Thomson v. Caesars Holdings Inc., No. 2:21-cv-00961, ECF No. 109, (D. Nevada March 13, 2023), Schaf v. O-I Glass, Inc., No. 3:22-cv-1240, ECF No. 33 (N.D. Ohio June 30, 2023), and Schissler v Janus Henderson US (Holdings) Inc., No. 22-cv-02326, ECF No. 58, (D. Colo. January 22, 2024).*

6. The firm is viewed as a leader in ERISA 401(k) cases. According to a Bloomberg BNA article, “Nichols Kaster has been the driving force” behind 401(k) self-dealing litigation. *See* Jacklyn Wille, *Deutsche Bank Can't Shake 401(k) Fee Lawsuit*, Bloomberg BNA (Oct. 17, 2016). Attorneys from Nichols Kaster have been interviewed by National Public Radio's “All Things Considered”, the Wall Street Journal, Bloomberg, Financial Times, Investment News, Bankrate.com, and several trade publications in connection with their ERISA work.

Law Firm Overview

7. Nichols Kaster has been engaged in the practice of law for over 45 years and is devoted to representing the interests of both consumers and employees. The firm has offices in

Minneapolis and San Francisco, and currently employs more than thirty attorneys and a sizeable staff of paralegals, legal assistants, class action clerks, and information technology professionals. A copy of Nichols Kaster's law firm resume (which includes attorney biographies) was previously filed in this action as Exhibit B to the Declaration of Brock J. Specht in Support of Plaintiffs' Motion for Preliminary Approval of Class Action Settlement, *ECF No. 111-2*.

8. Nichols Kaster has extensive class action and collective action experience. The firm has been appointed lead counsel or co-counsel on hundreds of class and collective actions, and has recovered over \$750 million for its clients.

9. Nichols Kaster was named one of the top 50 elite trial firms by National Law Journal in September 2014, and also has been ranked as a Best Law Firm by U.S. News and World Report. In addition, Nichols Kaster has received praise from numerous courts for its work. The firm's lawyers have litigated dozens of cases through trial, and have managed discovery in cases involving millions of pages of documents. The firm is also well regarded for its appellate work, and has been involved in two successful appeals before the United States Supreme Court, *Perez v. Mortgage Bankers Ass'n*, 575 U.S. 92 (2015) and *Kasten v. Saint-Gobain Performance Plastics Corp.*, 563 U.S. 1 (2011).

Work Performed by Class Counsel

10. As a result of our firm's experience litigating ERISA cases and other class action cases, we were able to effectively and efficiently handle this action and achieve a significant result for the Settlement Class.

11. Notwithstanding the efficiencies that we were able to gain based on our experience, Nichols Kaster has devoted a significant amount of time to this case. Among other things, we: (1) conducted a thorough investigation of the class-wide claims; (2) drafted a detailed Complaint,

ECF No. 1, and subsequently drafted an Amended Complaint, *ECF No. 53*; (3) drafted responses to Defendants' letter motion to dismiss; (4) responded to Defendants' motion to dismiss; (5) propounded discovery requests and met and conferred with Defendants regarding discovery; (6) analyzed over 400,000 pages of documents produced by Defendants and additional data regarding the class; (7) produced over 3,000 pages of documents; (8) pursued relevant discovery from two non-parties and reviewed documents produced by those non-parties; (9) took five depositions of fact witnesses and defended the deposition of the named Plaintiffs; (10) engaged two testifying experts and a consulting expert and assisted with drafting expert reports; (11) analyzed opening and rebuttal reports from two defense experts; (12) participated in a mediation with Hon. James Holderman and the Defendants, and prepared a mediation statement in advance; (13) drafted the Settlement Agreement and exhibits thereto (including the Settlement Notices, Former Participant Rollover Form, and the proposed preliminary and final approval orders); (14) prepared Plaintiffs' Preliminary Approval Motion papers; (15) solicited bids for settlement administration services, reviewed the bids submitted by three potential vendors, negotiated the fees, and engaged JND Legal Administration ("JND") as the Settlement Administrator; (16) reviewed the final drafts of the Settlement Notices prepared by JND, and ensured that they were timely mailed by JND; (17) worked with JND to create a settlement website and telephone line for Class Members who wished to obtain additional information about the Settlement; (18) communicated with Class Members who contacted our office; (19) consulted with Plaintiffs as the named Class Representatives throughout the course of the case; and (20) prepared the present motion and supporting papers. This work is further detailed in the Declaration of Brock Specht in Support of Plaintiffs' Motion for Preliminary Approval of Class Action Settlement, *ECF No. 111*.

12. The work summarized above required the efforts of numerous attorneys and professional staff at Nichols Kaster. Attached hereto as **Exhibit 1** is a true and correct copy of Nichols Kaster's timekeeper summary in this action. As reflected by this summary, Nichols Kaster attorneys have expended 1851.5 hours pursuing this matter through the date of this Declaration, and Nichols Kaster professional staff (including paralegals, law clerks, legal assistants, class action clerks, and information technology professionals) have expended an additional 748.7 hours, for a total of 2600.2 hours by Nichols Kaster personnel. We would be happy to provide detailed billing records if the Court deems them necessary or helpful.

13. Nichols Kaster's reported billing rates for ERISA actions such as this range from \$650 to \$975 per hour for attorneys with 10 or more years of experience, \$450 to \$575 per hour for attorneys with less than 10 years of experience, and \$250 per hour for paralegals and clerks.

14. In setting these rates, our firm is cognizant of the rates approved in other ERISA class action cases (as set forth in our accompanying Memorandum of Law), as well as the rates charged by the defense bar in this field.

15. All of the work of Class Counsel has been undertaken on a contingent basis.¹ To date, Class Counsel have not been compensated for any of this work. Based on our hourly rates and work performed, the total lodestar for our firm amounts to \$1,413,107.50. See **Exhibit 1**.

16. In my professional opinion, and based on my personal knowledge of the work that was performed and the requirements of this case and similar cases, the time expended on this action by Class Counsel was reasonable and necessary.

¹ In connection with the representation, the Named Plaintiffs agreed to a one-third contingency fee, and to reimbursement of expenses in the event that the action was successfully resolved.

17. After the date of this Declaration, we expect to perform additional work on behalf of the Settlement Class, including: (1) communicating with the Independent Fiduciary as part of its review of the proposed Settlement on behalf of the Plans (*see infra* ¶ 23); (2) drafting Plaintiffs' motion for final approval of the Settlement; (3) preparing for and attending the Fairness Hearing; (4) if final approval is granted, supervising the Settlement Administrator and Escrow Agent to ensure proper and efficient distribution of payments to the Settlement Class members; (5) responding to any additional questions from Settlement Class members; and (6) taking any other actions necessary to support the Settlement until the conclusion of the Class Period.

Litigation Costs

18. In connection with the action, Class Counsel advanced all costs of litigation. Because our law firm handled this action on a contingent basis, we have not yet received reimbursement for any of these expenses.

19. As of the date of this Declaration, Nichols Kaster has incurred \$212,031.12 in litigation-related costs in connection with this matter. These expenses are broken down below:

Category	Cost
Financial Data Charges	\$ 19,009.91
Expert Fees	\$141,717.00
Depositions	\$11,713.20
Court Fees	\$1,667.75
Pacer/Westlaw	\$3,126.98
Travel Expenses	\$14,499.24
Mediation	\$15,429.94
Relativity Database Hosting and Storage	\$4,106.43
Process/Courier Service	\$590.00
Postage/Shipping/Copies	\$ 170.64
TOTAL	\$ 212,031.12

20. These expenses do not include expenses of settlement administration, which are broken out separately below. *See infra* ¶¶ 22-23. In the event that the Court would like further detail or documentation concerning our litigation costs, we would be happy to provide it.

21. In my professional opinion, and based on my experience prosecuting this action and overseeing similar litigation, these expenses were reasonable and necessarily incurred in connection with the action.

Settlement Administration Expenses

Settlement Administrator and Escrow Agent

22. JND Legal Administration (“JND”) has been selected to serve as the Settlement Administrator and Escrow Agent in this matter. *See Preliminary Approval Order, ECF No. 127 at* ¶ 7. Prior to retaining JND, Class Counsel solicited bids from three reputable settlement administration firms with experience administering ERISA class action settlements. Of the three, JND’s proposed pricing was the most competitive. JND has extensive experience administering class action settlements, including several ERISA settlements.² JND has estimated that it could cost as much as \$215,000 to administer the settlement in this action. This covers all work required of the Settlement Administrator under the Settlement Agreement, including (1) reviewing the Settlement Class member information provided by Defendants; (2) preparing and distributing the Class Notices; (3) searching for valid addresses for any Settlement Class members whose Class Notices were returned as undeliverable; (4) reviewing and processing rollover claim forms submitted by Former Participant Class Members; (5) establishing a telephone support line and email address for Settlement Class members, and responding to questions from Settlement Class members; (6) creating and maintaining the Settlement Website; (7) distributing the notices to

² A copy of JND’s company profile is attached as **Exhibit 2**.

government officials required by the Class Action Fairness Act (“CAFA”); and (8) managing the project and communicating with the parties regarding the status of settlement administration. In addition, upon final approval of the Settlement, JND will implement the Settlement’s plan of allocation, prepare the necessary tax filings for the Qualified Settlement Fund and process IRS reporting for Settlement payments to Settlement Class members, and facilitate delivery of settlement payments to Settlement Class members, all as provided by the Settlement. In my professional opinion, based on my experience prosecuting this action and overseeing settlements in similar litigation, JND’s \$215,000 figure is an overestimate driven by variable costs related to class response, such as the number of hours that will be required to answer phone calls and emails from Settlement Class members, and other similar variable costs. As such, Class Counsel will only request \$145,000 in settlement administration expenses to be paid from the Settlement Fund. That figure is in line with the costs incurred in similar ERISA cases, including those prosecuted by Class Counsel. Class Counsel will monitor the administration of the settlement to control variable costs and, to the extent the total amount of settlement administration costs exceeds \$145,000, Class Counsel will absorb any excess amount as its own expense.

Independent Fiduciary

23. Additional administrative expenses will be incurred relating to the review of the proposed release on behalf of the Plan by the Independent Fiduciary appointed under Prohibited Transaction Exemption 2003-39 and Paragraph 2.2 of the Settlement Agreement. Under the Settlement Agreement, Defendants are responsible for arranging the required review by the Independent Fiduciary, and the expense is an Administrative Expense that may be paid from the Qualified Settlement Fund. We understand that the Defendants have engaged Newport Trust to perform the role of the Independent Fiduciary, and the fee for its services in this matter will be

\$15,000. Based on my experience, this amount is reasonable and consistent with the fees charged by experienced independent fiduciaries for an engagement of this nature.

Assistance of the Settlement Class Representatives

24. It has been my honor to represent the Settlement Class representatives in this matter.

25. Throughout the course of this action, the Named Plaintiffs have been mindful of their responsibilities as Settlement Class representatives and have actively participated in the action. Among other things, they have (1) reviewed the allegations in the complaints bearing their names; (2) provided information and documents to our firm to assist with the investigation and prosecution of this action; (3) reviewed and signed answers to interrogatories; (4) appeared for their depositions; and (4) conferred with our firm regarding the potential strengths and weaknesses of the claims asserted in this action and the potential risks and rewards of the Settlement compared to pursuing litigation.

26. Based on the time and assistance that the Named Plaintiffs have provided as Settlement Class representatives, their initiative in pursuing this action, and the risks that they assumed, I believe that the requested Case Contribution Awards are reasonable and appropriate. As noted in our motion papers, the amount that the Named Plaintiffs are seeking as Settlement Class representatives (\$15,000 per class representative) is consistent with other ERISA cases.

No Objections

27. The Class Notices that were approved by the Court disclosed the terms of the Settlement and also contained an explanation of the attorneys' fees, costs and expenses, and class representative compensation that would be sought in connection with the Settlement. To my knowledge, none of the Settlement Class members have objected to the Settlement terms or the

proposed fees, costs and expenses, or class representative compensation as of the date of this motion.

Under 28 U.S.C. § 1746, I declare under penalty of perjury that the foregoing is true and correct.

Dated: November 22, 2024

s/ Brock J. Specht

EXHIBIT 1

Kohari, et al. v. MetLife Group, Inc., et al.

Court File No: 1:21-cv-6146-JHR-KHP

Lodestar by Nichols Kaster, PLLP Time Keeper:

Partners/Of Counsel:

Name	Years of Experience	Billing Rate Per Hour	Hours	Charges
Paul Lukas	32	\$975	341.8	\$333,255.00
Kai Richter	24	\$875	31.5	\$27,562.50
Brock Specht	16	\$750	368.4	\$276,300.00
Brandon McDonough	11	\$700	66.8	\$46,760.00
Carl Engstrom	10	\$650	4.9	\$3,185.00

Associate Attorneys:

Name	Years of Experience	Billing Rate Per Hour	Hours	Charges
Jennifer Lee	13	\$675	21.4	\$14,445.00
Laura Farley	9	\$575	27.7	\$15,927.50
Benjamin Bauer	7	\$525	31.5	\$16,537.50
Caroline Bressman	6	\$525	5	\$2,625.00
Grace Chanin	6	\$525	752.8	\$395,220.00
Steve Eiden	3	\$475	170	\$80,750.00
Daniel Suitor	2	\$450	29.7	\$13,365.00

Law Clerks/Paralegals/Support Staff:

Name		Billing Rate Per Hour	Hours	Charges
Angi Kittelson		\$250	36.5	\$9,125.00
Caitlin Thompson		\$250	23.5	\$5,875.00
Elizabeth Luebesmier		\$250	482	\$120,500.00
Sean Kelly		\$250	28.4	\$7,100.00
Cameron Pylka		\$250	44	\$11,000.00
Evelyn Doran		\$250	17.3	\$4,325.00
Haashir Lakhani		\$250	17	\$4,250.00
John Hayden		\$250	8	\$2,000.00
Karla Pathmann		\$250	5.5	\$1,375.00
Mary Arend		\$250	82.2	\$20,550.00
Steve Eiden		\$250	4.3	\$1,075.00

GRAND TOTAL HOURS**2600.2****GRAND TOTAL LODESTAR****\$1,413,107.50**

EXHIBIT 2

COMPANY OVERVIEW

Our Founders – Jennifer Keough (“J”), Neil Zola (“N”) and David Isaac (“D”) – are seasoned experts with more than 80 years of collective experience in law and administration.



WHO WE ARE

Guided by the vision and tenacity of our Founders, JND Legal Administration (“JND”) has established itself as the nation’s leading legal administration and litigation support services provider. Our teams leverage honed processes, industry-leading technology and JND proprietary systems to deliver superior results in all facets of legal administration related to class action, mass torts, remediation programs, eDiscovery, legal notice and more.

With more than 250 employees, JND operates out of its 35,000 square-foot headquarter office in Seattle and has additional offices in Los Angeles, Minneapolis and New York. JND works with plaintiff and defense firms, federal and state government agencies, and Fortune 500 companies. Our eDiscovery service line (“JND eDiscovery”) consistently achieves RelativityOne Gold Partner status.

RECOGNITION

Named the #1 Class Action Claims Administrator throughout our history, JND has been recognized for excellence in claims administration by leading legal publications for nine consecutive years.



“ Good work gets more work.”

- JENNIFER KEOUGH



450

MILLION + CLAIMS PROCESSED

5

BILLION + DOLLARS IN DISTRIBUTION

1500

USERS TRAINED IN JND'S RELATIVITYONE ENVIRONMENT

3

PATENTED eDISCOVERY APPLICATIONS

HOW WE DO IT

The principals at JND have overseen many of the largest and most complex class action, mass tort and remediation cases in U.S. history. As the majority of our clients come as referrals, client delivery and a commitment to superior results will always remain central to our approach. As Jennifer Keough likes to say, “Good work gets more work.”

OUR CULTURE

Committed to diversity and inclusion, JND is proud to have an executive leadership team comprising more women than any of our competitors. Fifty-one percent of JND staff are women and more than 40% identify as an ethnic minority.

OUR TECHNOLOGY

JND's data security posture and state-of-the-art technology are key differentiators that strengthen and support all areas of our business. We incorporate the latest developments in technology into our practice, engineering proprietary systems and developing custom solutions to serve our clients.

Protecting the confidentiality, integrity and availability of client data is of the utmost importance to JND. Our systems and technology solutions are AICPA SOC 2-certified, and compliant with the Gramm-Leach-Bliley Act (GLBA), California Consumer Privacy Act (CCPA), HIPAA and HITECH, and FISMA.

CLASS ACTION ADMINISTRATION



eDISCOVERY



GOVERNMENT SERVICES



HEALTHCARE SOLUTIONS



LEGAL NOTICE PROGRAMS



MASS TORT & LIEN RESOLUTION



CONTACT: JNDLA.com 800.207.7160 info@JNDLA.com

CONNECT: [in /jnd-legal-administration](https://www.linkedin.com/company/jnd-legal-administration) [t /jnd_la](https://twitter.com/jnd_la)



CLASS ACTION ADMINISTRATION

JND's Class Action team comprises experienced legal administrators and court-acknowledged notice experts who have overseen some of the largest and most complex settlement administrations in our country's history. Led by Jennifer Keough, CEO and Co-Founder of JND, our firm has been recognized for excellence in class action claims administration every year since its founding and was named #1 Class Action Claims Administrator in 2024 for the fourth consecutive year by The National Law Journal. JND's consistent #1 rankings have earned the additional distinction of three inductions into the National Law Journal Hall of Fame.



PRE-SETTLEMENT CONSULTATION

- Plan of Allocation development
- Project timeline development
- Preliminary approval hearing support
- Drafting Notice Documents
- Extensive data review and analysis



EXPERT NOTICE PROGRAMS

- Drafting of plain language notices for direct mail, postcard and email formats
- Claim forms designed to capture complete and accurate claimant information
- Media strategy and campaign coordination for identifying unknown class members
- Search engine optimized settlement websites, which are ADA compliant and mobile-enabled, provide remote access to notice and court documents
- Member inquiry support services



SECURE CLAIMS PROCESSING

- Tracking and verification of claimant data in JND's proprietary DayBreak claims processing system
- Case-specific database design and custom reporting
- Claims processing and opt-out processing
- Evaluation and resolution of disputed claims, duplicate claims and deficient claims



FUND MANAGEMENT AND BENEFIT DISBURSEMENT

- Opening and reconciling of disbursement accounts
- Establishing a Qualified Settlement Fund (QSF)
- Serving as Escrow Agent
- Benefit calculation and disbursement
- Benefit distribution formats include, among others, checks, debit cards, PayPal, Venmo, and wires
- Tax withholding and reporting

PROMINENT CASE HISTORY

- Gulf Coast Claims Facility
\$20,000,000,000
- Deepwater Horizon Gulf Oil Spill Settlement
\$10,000,000,000+
- WorldCom Securities Litigation
\$6,150,000,000
- Health Republic Insurance Company and Common Ground Healthcare Cooperative v. The United States
\$3,700,000,000
- Cobell Indian Trust Settlement
\$3,400,000,000
- Visa MasterCard Antitrust Settlement
\$3,050,000,000
- In re Blue Cross Blue Shield Antitrust Litigation
\$2,670,000,000
- In re Mercedes-Benz Emissions Litigation
\$1,500,000,000
- In re Equifax Inc. Customer Data Security Breach Litigation
\$1,300,000,000
- In re Stryker Rejuvenate and ABG II Hip Implant Products Liab. Litig.
\$1,000,000,000
- Air Cargo Antitrust Settlement
\$853,000,000
- Engle Trust Fund
\$800,000,000
- IPO Securities Litigation
\$586,000,000
- GTV Media Group Fair Fund Settlement
\$455,000,000
- Kraft Heinz Securities Litigation
\$450,000,000
- Loblaw Canadian Remediation Program
\$300,000,000
- In re Signet Jewelers Limited Securities Litigation
\$240,000,000
- USC Student Health Center Litigation
\$215,000,000
- Burnett et al. v. The National Association of Realtors et al.
\$208,500,000
- In re Snap Inc. Securities Litigation
\$185,000,000
- In re Akorn, Inc. Data Integrity Securities Litigation
\$155,000,000
- In re Equifax Inc. Securities Litigation
\$149,000,000
- Cecil v. BP America Production Company
\$147,000,000
- In re Navistar MaxxForce Engines Marketing, Sales Practices and Products Liability Litigation
\$135,000,000
- In re General Motors LLC Ignition Switch Litigation
\$121,100,000
- Fitzgerald Farms, LLC v. Chesapeake Operating, Inc.
\$119,000,000
- Fresno County Employees Retirement Association, et al. v. comScore Inc., et al.
\$110,000,000
- Chieftain Royalty Company v. XTO Energy, Inc.
\$80,000,000
- In re Yahoo! Inc. Securities Litigation
\$80,000,000
- JPM Stable Value Fund
\$75,000,000
- UCLA Heaps Settlement
\$73,000,000
- Beltran, et al. v. InterExchange, Inc., et al.
\$65,500,000
- Allagas, et al. v. BP Solar International, Inc., et al.
\$65,330,000
- In re Arizona Theranos, Inc. Litigation
\$44,000,000

All cases listed above were handled directly by one of the Founders of JND or by another senior JND employee still working for the company.

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